



Professional Services Competency Summary

OVERVIEW

PFH is Ireland's leading provider of ICT solutions and service. Serving both the Public & Private sectors for over 25 years PFH has extensive experience in developing and aligning ICT strategy with business requirements. We work closely with customers to ensure that the most efficient and appropriate solutions are provided to meet their needs.

CORE COMPETENCIES

Operating Systems and Data Base

Infrastructures: Microsoft (Gold) Infrastructure, HP UX, SQL, Active Directory;

Enterprise Storage Solutions: HP EVA, 3Par, XP, Blade, HP Converged Infrastructure, IBM DS Storage

Virtualisation & Application Delivery: VMware (Enterprise) Citrix (Gold) Microsoft DR solutions

Communications & Collaboration: Microsoft Exchange, Lync, Sharepoint, Siemens UC & Telephony

Security & Back-up: Symantec Netbackup, backup exec, endpoint, DLP & NAC. HP Dataprotector & Library systems. Juniper Firewalls and VPN solutions.

Networks: Cisco, Enterasys complex LAN / WAN Design & Implementation

Systems Management: HP Storage Essentials, MS SCCM/ SCOM

Specialist: Quest ARS, Symantec Alteris

Management & Consultancy: Project Management, BC & DR planning back-up solutions, system design, Tender preparation & evaluation, Data Centre evaluation/design.

PRACTICES & STANDARDS

- ITIL
- Operational Design and Management: FDA IQ/OC standards, BCI Standards
- Project Management: PMBOK (Project Management Body of Knowledge), MSF (Microsoft Solutions Framework)
- Adoption of customer imposed standards

PROJECTS COMPLETED

Some of PFH's, larger recent projects:

- **3rd Level Institution:** project for the implementation of Win2008 AD and 23000 account migration from legacy AD & Novell (23,000 user accounts); also Data Centre build; HA Exchange 2010 design 4k+ users
- **Digital TV provider:** Development of Contact Centre application & interactive voice program (IVP)
- **National Stadium:** Network Infrastructure
- **Defence Forces:** refresh of links and telephony for 55 Dublin sites. High security
- **Private Hospital:** Refresh on latest software and applications to access all 3rd party applications and system providers e.g. CCTV, security press
- **Bank:** HA Virtual consolidation with replication to remote site for core business systems
- **3rd Level Research Institute:** Data centre infrastructure build with HA cooling system
- **Energy:** Virtualisation consolidation and replication to DR site
- **Private Hospital:** VMware, Microsoft AD & Exchange infrastructure; ICT, Telephony & Network design & Implementation
- **Transport Safety Organisation:** OCS for internal & external UC communication; HA solution with site-to-site replication
- **Utilities:** Virtualisation solution design and implementation; Secure remote access solution for remote workers
- **Pharmaceutical:** Exchange 2010 solution for EMEA (planned for US)
- **Procurement/payments :** Exchange 2010 for IRL & Middle East HA Sharepoint solution
- **National Food distributor:** EVA deployment with replication; HA Citrix deployment designed to support > 10,000 users
- **National Drinks company:** HA deployment with replication
- **Hotel Group:** LeftHand storage solution